

## ACCESS STATEMENT

Ninham Country Holidays is a holiday park set in a wooded valley to the South-East side of the Isle of Wight between the towns of Sandown and Shanklin.

The park has 230 touring van, motor home and tent pitches across two distinct camping areas, The Orchard & Willow Brook.

Each area has its own amenity building.

Only The Orchard has the provision of disabled facilities on request; a separate private wet room including hand rails WC, shower & seat and sink.

Ninham Country Holidays also offers other options for self catering, including 4 static caravans and 2 houses.

None of these properties include the provision of disabled facilities.

### Pre-Arrival

- There are several ways to contact the park including phone, email, website & post.
- This access statement is available in large print on request.
- The closest bus stop is approx 0.3ml from reception, with Morrison's store, petrol station and post box being approx 0.5ml away.
- Lake Village is 1.2ml walk from the park and a further 0.4ml gets you to the railway station at the top end of the village. This line has direct links to Shanklin and Ryde pier head for connections with Wightlink passenger ferry to the mainland.
- Taxi services are available to all the major attractions in the Isle of Wight along with an excellent service to the mainland.
- The nearest Shop-Mobility centre is 8.3ml away in Newport.

### Arrival & Car Parking Facilities

- On entering the park from the A3056 our long tarmac drive way takes you to the reception building.
- Parking for car and caravan on arrival during peak dates in July and August is adjacent to reception.
- People making inquiries and visitors to the park in cars, park opposite the reception building with a walk on level tarmac and a ramp to reception door.
- If required, parking outside the reception door is permitted for a short time
- There are no kerbs on the park.
- On the static park, room to park one vehicle next to the holiday home is available on all pitches.
- Touring field parking allows for one vehicle next to the unit with additional vehicles parked on the instruction of a reception team member with a charge being made for this.
- The park is lit with low level lighting bollards.

- A 10mph speed limit operates on the park, with 5mph on the grassed areas.

#### Main Entrance, Reception & Ticketing Area

- There is a ramped access to the reception. Access would require assistance.
- Pen and pad are available if requested.
- Seating is available in reception.
- Tourist Information available in reception.
- Office opening times can be found on the reception door.

#### General Terrain

- The holiday park is set across 120 acres of farm & woodland, consisting of undulating terrain including steep ramps to & from reception & games/TV room, and steps to the swimming pool.
- Customers staying at the park are free to walk through both the touring parks; some parts of the park are level and of tarmac, otherwise grass slopes.
- Dog exercise area along bridle path accessible by the ponds, via the tarmac road. This access is over grass land that is hard when dry.

#### Games & TV Room

- Access to both is via a steep block paved ramp with handrail. Suitable for wheel chair with assistance.
- The TV room is single storey with smooth transition from external to internal.
- The games room is single storey with small ramp entering the doorway.

#### Public WCs

- Amenity buildings situated on both touring parks.
- Only the Orchard has disabled access for WC.

#### Laundry

- The Orchard laundry contains a two stacked machines with wash on bottom, dryer on top.
- The Willow Brook laundry contains a single top loading washer and front loading drying machines.

#### Outdoor Facilities

- We have two outdoor, unfenced children's play areas, one on each touring park. The surface of the play area is grass.
- We have an outdoor heated swimming pool and toddlers' splash pool, access into pools is by steps.

### Static Caravans

- Static caravans on the park are supplied with a 3 / 4 wooden step set with hand rail on one side.
- Vehicle parking is allocated on each pitch next to the unit.
- Dustbin, recycling are located at a single point within the park.

### Ninham House & Treetops

- Ninham House, two storey self catering house, one single bedroom, shower room, toilet & wash basin on ground floor, stairs to upstairs bedrooms & bathroom.
- Treetops, two storey self catering house, bedrooms and bathrooms on ground floor with stairs to open plan lounge, kitchen and dining area upstairs.

### Camping & Touring Facilities

- We offer touring caravan, motor home & tent pitches on grass with parking alongside.
- Our amenity blocks are located one on each touring park, access is across the grassed areas.
- Only The Orchard has the provision of disabled facilities on request, a separate private wet room including hand rails WC, shower & seat and sink.
- Willow Brook is not suitable for wheelchair access.
- A baby changing cubicle is available on The Orchard camping area and Willow Brook.
- The rooms are lit with down lighting and have white tiles throughout.
- Washing up areas & laundry on both parks, Willow Brook not suitable for disabled or wheel chair access.

### Additional Information

- Public transport and taxi services in the area are good, all information available from reception.
- Mobile telephone coverage is good, along with a public telephone on the park.

Address: Ninham Country Holidays  
Ninham  
Shanklin  
Isle of Wight  
PO37 7PL

Telephone: 01983 864243

Email: [office@ninham-holidays.co.uk](mailto:office@ninham-holidays.co.uk)

Website: [www.ninham-holidays.co.uk](http://www.ninham-holidays.co.uk)

Minicom: NOT AVAILABLE

---

Grid reference: 50 · 64658 ° N / 1 · 18757 ° W

Postcode for Satellite Navigation - PO36 9PJ

Hours of operation: Reception 9.00- 6.00pm (After hours. Answer machine)

Emergency number: Listed outside Reception Door

Local equipment hire companies

Coastal Mobility South, 3 Carter Road, Shanklin.  
Telephone - 01983 866431, (Next to Shanklin Medical Centre)

Island Mobility, Dodnor Lane, Newport.  
Telephone: 01983 530000, Email: [info@island-mobility.co.uk](mailto:info@island-mobility.co.uk)

Local public transport numbers

Various numbers available from reception.

Contact telephone and email address

We welcome your feedback to help us continually improve if you have any comments please phone 01983 864243 or email [office@ninham-holidays.co.uk](mailto:office@ninham-holidays.co.uk)

Updated: July 2017